



Standard Pricing

Rimrock Corporation
Standard Rates for Field Service
Effective January 2010
Hours and Expenses Hourly Rate

Hours and Expenses	Hourly Rate
6:00 AM to 6:00 PM Monday through Friday	\$110.00
Saturdays until 6:00 PM	\$165.00
Sunday	\$220.00
Holidays	\$220.00
Travel Time point – to – point	\$80.00
Travel and Hotel expenses	Actual +10%
Daily Meal Allowance CONUS	\$41.00
Daily Meal Allowance International	\$52.00
Mileage (per mile)	\$.50

Standard rates subject to change without notice

Dispatch policy

1. Rimrock Corporation requires a purchase order (fax copy at minimum) upon request for service work. Within seven (7) days of completion of the service work, the Field Service Engineer will provide the customer with a detailed copy of the actual charges.
2. The rates quoted herein are subject to change without notice. Rates for services performed are the rates prevailing at the time of service. All service performed is subject to Rimrock Corporation General Conditions for Field Service Engineers and payable in U.S. Dollars.
3. Minimum billing time is four hours.
4. Service calls required in less than a 24hr lead time will be charged a \$500 emergency call out fee.

Cancellation / Schedule Change Policy

1. Cancellation must be communicated to Rimrock Corporation within Twenty-four (24) of the scheduled arrival time. Failure to meet this requirement will result in a four-hour minimum service charge.
2. Change fees associated with customer schedule changes will be the responsibility of the customer and will be added to the invoice.

Send Purchase Orders To:
 Rimrock Corporation
 1700 Jetway Blvd.
 Columbus OH 43217
 Fax (614)471-7388